



Atos Unify Academy

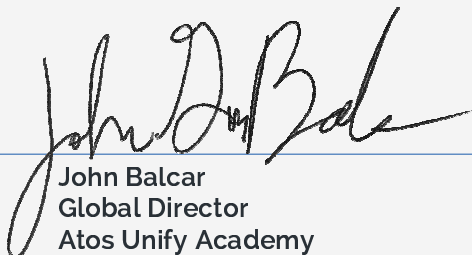
Certification of Participation

Volodymyr Melnychuk

has received training through the Atos Unify Academy.

Market Introduction OpenScape Xpert
V7R5 update course for Service

on 20 March 2023



John Balcar
Global Director
Atos Unify Academy

printed on 21 March 2023

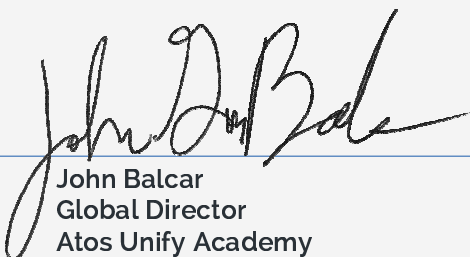
Volodymyr Melnychuk

has passed the course:

Market Introduction OpenScape Xpert V7R5 update course for Service

Topics:

- Install and upgrade OpenScape Xpert V7R5
 - new Features with V7R5
 - Automatic Redial - Reestablish Continuous Call for lines if MLC was down
 - DKA busy Indication with different PBX
 - Timer for CallQueue
 - Shared audio device with Softphones - WASAPI support
 - Wildfly Security Module: Elytron
 - Unify Office Support
 - New audio devices - Poly headsets1



John Balcar
Global Director
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